

Cavite Zone Workers Multipurpose Cooperative

Lot 1, Block 5, Phase 2, PEZA, Rosario, Cavite
Supervised and Regulated by the Cooperative Development Authority
Region IV-A Extension Office
CDA Reg no. 9520-04020448 CIN-0108040502 TIN 414-053-264-000

CUSTOMER SATISFACTION SURVEY FORM

Thank you for taking the customer satisfaction survey.
Please rate your satisfaction level with each of the following statements.

DATE: _____

- 1 - VERY SATISFIED
- 2 - SOMEWHAT SATISFIED
- 3 - SOMEWHAT DISSATISFIED
- 4 - VERY DISSATISFIED

	1	2	3	4
1. QUALITY OF SERVICE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. TIMELINESS OF SERVICE DELIVERY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. EFFICIENCY OF SERVICE DELIVERY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. OVER ALL RATING	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. SERVICE PROVIDED
 MEMBERSHIP LOAN CONSUMER OTHERS _____

6. In what manner did you receive the services you required?
 PERSONAL CALL(cp/landline) MESSAGING(txt) EMAIL MESSENGER

Comments / suggestions :

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